

Privacy & cookies

Personal data protection notice

Information under Articles 12 and 13 of Regulation (EU) 2016/679 (GDPR) and Italian Legislative Decree 196/2003, as amended. This notice covers www.ristoranteilgiardino.com and direct contact with the restaurant.

THE DATA CONTROLLER

IL GIARDINO DI TIRITIELLO ANTONIO & C. S.A.S.

Italian VAT number: 01256500495

Registered address: Località Barbarossa 4,
57036 Porto Azzurro (LI), Italy

Restaurant and contact address: Località Sassi Turchini 4,
57036 Porto Azzurro (LI), Elba Island, Italy

Email: info@ristoranteilgiardino.com

PEC (certified email): ilgiardino@livornopec.it

Telephone: +39 0565 95596 / +39 347 4528330

01 / Scope of this notice

This notice describes browsing the website, enquiries sent through the form, by email or by telephone, and the resulting relationship with the restaurant. The portal **prenotazioni.ristoranteilgiardino.com** is a separate environment: its features, cookies and other tools are described in the notices available on that portal.

02 / The data we process

Information you provide. Full name, email address, telephone number and the content of your message. Table and event enquiries may require a date, time, number of guests and organisational details. Tax information is processed where necessary to document the service.

Technical information. Server requests involve processing your IP address and information such as the date and time, resource requested, response status and browser details. This information is needed for communication and the technical operation of the website.

Provide only information relevant to your enquiry. The general contact form is not intended for medical documents or other special categories of personal data.

Purposes & retention

Why we use your data and how long we keep it

03 / Purposes and legal bases

Enquiries and services. Answering enquiries about our services, managing bookings and events, and related communications: steps requested by the data subject before entering into a contract or performance of a contract, Article 6(1)(b) GDPR.

Other communications. Handling messages unrelated to a contract or a service enquiry: our legitimate interest in replying to correspondence received, Article 6(1)(f) GDPR, taking the data subject's rights into account.

Legal requirements. Administrative, accounting and tax obligations, and legally required responses to authorities: compliance with a legal obligation, Article 6(1)(c) GDPR.

Security and legal claims. Keeping the website operational, preventing misuse, and establishing, exercising or defending legal claims: our legitimate interest in system security and protection of the controller's rights, Article 6(1)(f) GDPR, to the extent necessary and following an assessment of the interests involved.

04 / Providing your information

You do not need to register to browse the website. Fields marked with an asterisk are required to submit the form; you may alternatively contact us by email or telephone. Without sufficient contact details and information, we may be unable to reply or provide the service.

The form's checkbox acknowledges that you have read this notice; it is not consent to marketing. Ordinary enquiries are processed on the legal bases above. Contacts received through this form are not automatically subscribed to newsletters or advertising campaigns.

05 / Retention periods and criteria

Enquiries that do not lead to a contract: for the time needed to reply and close the enquiry, including any outstanding follow-up questions.

Bookings and services: for managing the relationship and subsequent obligations. Only documents needed to protect a legal right may be retained until the applicable limitation periods expire or the dispute is resolved.

Accounting and tax records: for the mandatory periods. Accounting books are retained for ten years from the last entry, subject to longer periods required by law or ongoing investigations.

Technical information: for the time necessary to operate the service and investigate anomalies or incidents, taking the nature of the event into account. Further retention is limited to legal obligations or specific investigation needs. Once the purposes cease to apply, data is deleted or anonymised.

Services & browsing

Recipients, cookies and external links

06 / Who may access your data

Data is processed by the controller and authorised persons within their respective duties. Hosting, email, IT support and booking management providers may access it as needed for their services. Where they process data on the controller's behalf, they act as processors under Article 28 GDPR.

Administrative or legal advisers may receive data according to their respective roles, as may authorities or other parties where disclosure is required by law or necessary to protect a legal right. Form submissions are forwarded to the restaurant's email inbox; they are not published on the website or sold.

07 / Transfers outside the EEA

Technology providers may process data outside the European Economic Area (EEA). Where a service used on the controller's behalf entails a transfer, it must comply with Articles 44 onwards GDPR: an applicable adequacy decision or appropriate safeguards, such as the European Commission's standard contractual clauses and any necessary supplementary measures. You can contact the controller for information about recipients and transfers affecting your data, and for a copy of the applicable safeguards.

08 / Cookies and technical tools

The website's pages do not set profiling, advertising or analytics cookies and do not include advertising pixels. Navigation, gallery and form functions do not use application cookies or persistent browser storage to track visitors. The website's images, fonts and scripts are served locally.

Strictly technical tools that may be necessary to transmit a communication or deliver a service requested by the user do not require consent under Article 122 of the Italian Privacy Code. Relevant guidance includes the Italian Data Protection Authority's measure of 8 May 2014 and Guidelines of 10 June 2021. You can manage or delete cookies in your browser settings; blocking technical tools may affect services that depend on them.

09 / Maps, social media and online bookings

Google Maps, social networks, Tripadvisor and the other referenced websites are accessible through links. The map is not embedded: the external service opens only when you choose its link. The privacy notices of the service you visit then apply.

The booking portal has its own privacy and cookie notices, which you should read before using it. The main website's statement about technical cookies does not automatically apply to that portal or to other linked websites.

Your rights

How to obtain information and manage your data

10 / Your rights under the GDPR

Where applicable and within the limits of Articles 15-22 GDPR, you may request **access** to your data and a copy, **rectification** of inaccurate data, **erasure** and **restriction** of processing.

You may **object** to processing based on legitimate interests on grounds relating to your particular situation. The controller will stop that processing unless it demonstrates overriding compelling legitimate grounds or the need to establish, exercise or defend legal claims.

Data portability applies to information you have provided that is processed by automated means on the basis of consent or a contract, where the relevant conditions are met.

If a particular processing activity is based on consent, you may withdraw it at any time without affecting the lawfulness of earlier processing. Rights may be subject to statutory limitations, for example for documents that must be retained to comply with a legal obligation.

TO EXERCISE YOUR RIGHTS

Write to info@ristoranteilgiardino.com
or PEC (certified email): ilgiardino@livornopec.it.

Describe your request and provide information that helps identify your relationship with the restaurant. If there are reasonable doubts about your identity, only the additional information necessary to verify it may be requested.

11 / Response and complaints

We respond without undue delay and normally within one month of receipt. This period may be extended by a further two months due to the complexity or number of requests; any extension and its reasons will be communicated within the first month. Exercising your rights is normally free of charge, subject to the exceptions in Article 12(5) GDPR.

You may lodge a complaint with the Italian data protection authority, **Garante per la protezione dei dati personali**, www.garanteprivacy.it, or with the competent supervisory authority, particularly in the EU Member State of your habitual residence, place of work or the alleged infringement. You also retain the right to seek a judicial remedy.

12 / Automated decisions and updates

The website does not carry out profiling or decisions based solely on automated processing that produce legal effects or similarly significantly affect the data subject. This notice is updated when processing activities or applicable rules change; the edition date appears on each page.

References: Regulation (EU) 2016/679; Italian Legislative Decree 196/2003, as amended; Italian Data Protection Authority Guidelines on cookies and other tracking tools, 10 June 2021.